

Transforming people from absent and idle to present and productive

### RTW PlaceRite<sup>SM</sup>

Alternative Return-to-Work







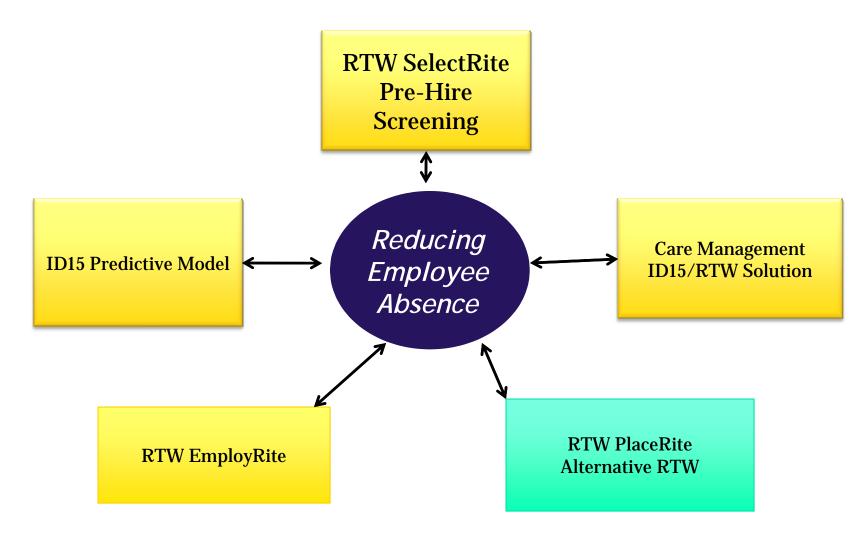
# History

- ✓ Founded in 1983
- ✓ Headquartered in Bloomington, MN
- ✓ Service capabilities throughout the United States
- ✓ Multiple solutions to reduce employee absence





#### **Consulting Services**







#### **RTW Network Overview**

- Over 2000 network locations
- Customizable- additional locations can be added
- Experienced in Union issues and with a broad variety of types of employment
  - > Trucking Companies
  - Grocery Store Chains
  - Hotel and Restaurant chains
  - Production lines and Repetitive Motion
  - > Injuries/restrictions
  - Temp Labor
- ✓ Consistent valued work is identified for injured employees on a full or part time basis dependent on their written work restrictions





#### The Process

# 1 Intake Case

- ✓ Receive "Return to Work Referral Form"
- ✓ Identify job opportunities at Non Profit Organization





### **The Process - Continued**

# **2** Coordinate Case

- ✓ Match employee's abilities to job
- ✓ Coordinate placement and start date
- ✓ Send sample offer letter to Employer and copy to TPA (if required)
- ✓ Employer sends offer letter to injured worker via regular and certified mail
- ✓ Conduct attendance call on first day
- ✓ Conduct follow-up calls every 2 weeks thereafter
- ✓ Injured worker provides signed time sheet to Employer for payroll processing





### **The Process - Continued**

# **3** Close Case

✓ Program ends at 180 days or when injured worker is released by Doctor to full-duty





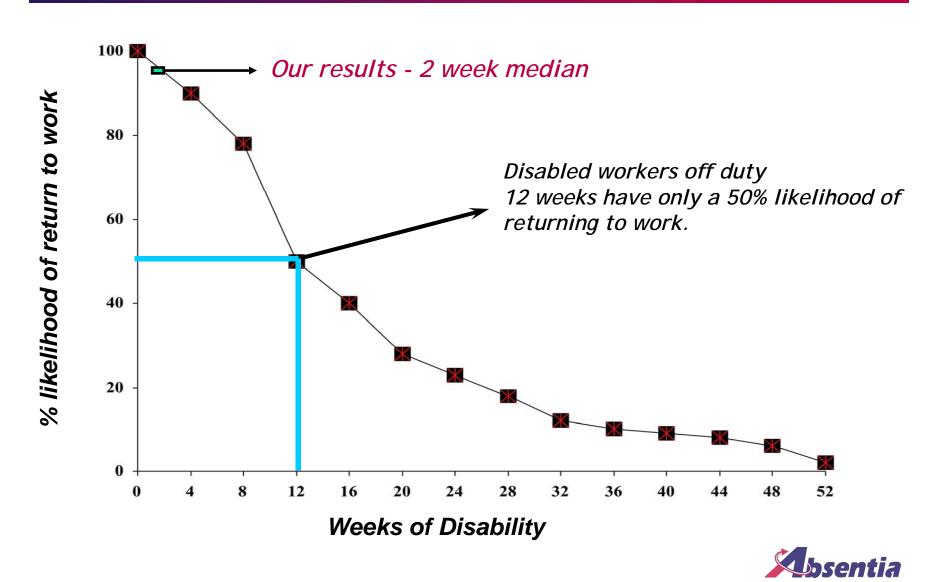
#### **Results**

- ✓ 92% of injured workers' benefits were ended within one week of referral
  - **✓ 25% participated in Return to Work program**
  - ✓ 16% refused work, benefits terminated
  - ✓ 51% returned to full duty work, benefits terminated
- ✓ Average lost time per claim reduced by 28 days
- ✓ Re-injury rate less than ½%





### **Importance of Alternative RTW**





# **Alternative RTW Philosophy**

- ✓ ADA approved work environment
- **✓** Shifts focus from pain to recovery
- Allows recovery to take priority over production expectations
- ✓ Regain confidence
- **✓** Improve morale
- ✓ Provides real work for continued pay (by Employer)
- ✓ Keeps injured worker engaged in work and life
- ✓ Keeps employees from becoming dependent on work comp system





### **Benefits Alternative RTW Program**

- ✓ Supplement or Substitute for in-house return to work program
- ✓ Positive Public Relations for company within the community (some states offer community tax credits)
- ✓ Can Reduce TTD exposure on claims, accelerating closure and reducing claim cost
- ✓ Aids in proving employability, averts Perm Total designations (injured employee can build resume, develop improved self esteem)





# **Employee Responsibilities**

- ✓ Job offer at non profit organization's site carries same weight and responsibility as position at regular work environment
- ✓ Standards of timeliness, behavior and appropriate attire must be maintained at transitional duty job site
- ✓ If employee no shows, or refuses light duty assignment it could render them ineligible for TTD benefits





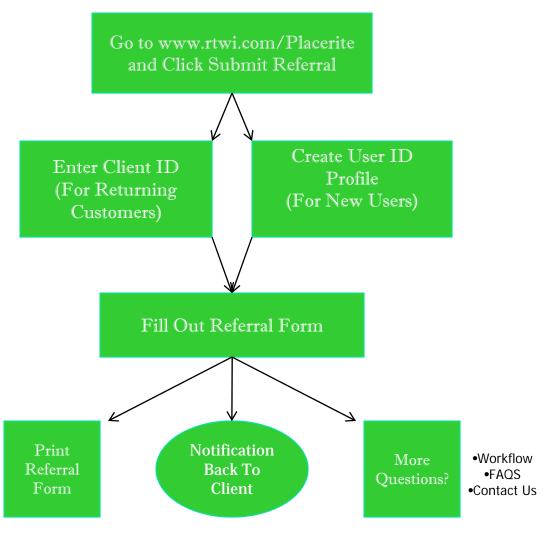
# **Getting Started**

- ✓ Go to <u>www.rtwi.com/placerite</u>
- ✓ Create a User Profile
- ✓ Fill Out Referral Form and Click Submit
- ✓ RTW Will Develop Non-Profit Organization network, as needed
- ✓ RTW Will Work with your Claims Administrator
- ✓ RTW Will Comply to State Laws
  - If transitional duty refused, can benefits be terminated?
  - Can injured employee work alternative hours/shifts?
  - What is maximum travel distance allowed from home to job?
  - Is state mandated wording required in offer letter?





#### **RTW PlaceRite Workflow**







#### RTW Inc.

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